

9.1: Introduction

In this text's opening chapters, we focused on the technology behind information systems: hardware, software, data, and networking. In the last chapter, we discussed business processes and the key role they can play in a business's success. In this chapter, we will be discussing the last component of an information system: people.



Figure 9.1.1: People in Information systems. [Image](#) by [Karen Arnold - PublicDomainPicutres](#) is licensed [CCO-PD](#)

People are involved in information systems in just about every way you can think of: people imagine information systems, develop information systems, support information systems, and, perhaps most importantly, people use information systems.

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