

CHAPTER OVERVIEW

9: The People in Information System

Learning Objectives

Upon successful completion of this chapter, you will be able to:

- Describe each of the different roles that people play in the design, development, and use of information systems;
- Understand the different career paths available to those who work with information systems;
- Explain the importance of where the information-systems function is placed in an organization;
- Describe the different types of users of information systems.

This chapter will provide an overview of the different types of people involved in information systems. This includes people (and machines) who create information systems, those who operate and administer information systems, those who manage or support information systems, those who use information systems, and IT's job outlook.

[9.1: Introduction](#)

[9.2: The Creators of Information Systems](#)

[9.3: Information-Systems Operations and Administration](#)

[9.4: Managing Information Systems](#)

[9.5: Emerging Roles](#)

[9.6: Career Path in Information Systems](#)

[9.7: Information-Systems Users – Types of Users](#)

[9.8: Summary](#)

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