

CHAPTER OVERVIEW

6: Module 6 - Organizational Effectiveness

6.1: Key Ideas

6.2: Organizational Planning and Controlling

6.2.1: Is Planning Important?

6.2.2: The Planning Process

6.2.3: Types of Plans

6.2.4: Goals or Outcome Statements

6.2.5: Formal Organizational Planning in Practice

6.2.6: Employees' Responses to Planning

6.2.7: Management by Objectives- A Planning and Control Technique

6.2.8: The Control- and Involvement-Oriented Approaches to Planning and Controlling

6.2.9: Summary

6.3: WATCH - Personal Best with PDCA

6.4: WATCH - The Gap Between Planning and Doing

6.5: REVIEW and WATCH - The MBO Process (attachments)

6: Module 6 - Organizational Effectiveness is shared under a [CC BY 4.0](#) license and was authored, remixed, and/or curated by Jamie Hammond and Mabel Gehrett and Western Technical College.