

CHAPTER OVERVIEW

3: Module 3 - Employee Evaluation and Counseling

- 3.1: Performance Appraisal Systems
- 3.2: Employee Training and Development
 - 3.2.1: Techniques of Performance Appraisal
 - 3.2.2: Feedback
- 3.3: Performance Management
- 3.4: Performance Reviews Then and Now
- 3.5: Identifying Poor Performers
- 3.6: Identifying the Causes of Poor Performance
- 3.7: Laws Impacting Performance Management
- 3.8: How to Coach An Underperforming Employee

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