

CHAPTER OVERVIEW

6: Module 6 - Conflict Resolution

6.1: Chapter Introduction

6.1.1: Conflict in Organizations- Basic Considerations

6.1.2: Causes of Conflict in Organizations

6.1.3: Resolving Conflict in Organizations

6.2: Workplace Conflict

6.3: The Do's and Don'ts of Workplace Conflict

6.4: Addressing Conflict with Simon Sinek

6.5: The 5 Conflict Styles

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