

1.7: Communication Skills

The Communication Quiz

In business, the ability to communicate effectively is crucial. Therefore, in each module of this course, we will examine components of effective communication.

To begin, click on the following link and take "**The Communication Quiz**": [How Good Are Your Communication Skills?](#)

- The results of the quiz are for your eyes only, so be sure to answer each question based on what best describes you now, rather than what you think you 'should' do.
- Upon completion, spend some time reviewing the results. Are the results as you expected?

After you have completed the quiz, read the "The Communication Process" and "How to Improve Your Communication Skills" sections that follow the quiz.

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