

3.1: Overview and Guiding Questions

Module 3: Overview and Guiding Questions

Within this module, students will be introduced to types of business processes and the importance of process planning.

Consider the following questions as you review the learning materials this week:

- What are common types of processes in business?
- Why is it important to identify the steps involved in a business process?
- What are process bottlenecks?
- Why is it important to resolve process bottlenecks?

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