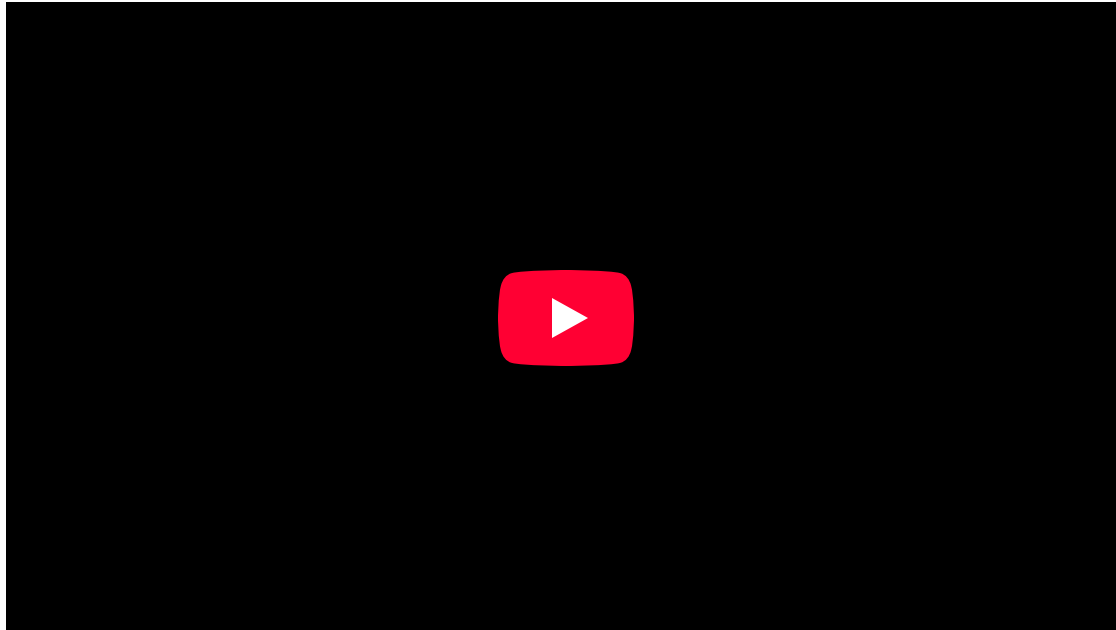


## 4.6: How Miscommunication Happens

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### Communicating Informed Decisions

Even if we have collected and analyzed the necessary data to make an informed decision, the way in which we communicate has an impact on the acceptance of those decisions. Watch the following 4:33 video that provides a good introduction into how miscommunication too often occurs and provides some ideas on avoiding it:



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