

CHAPTER OVERVIEW

4: Preparing a Selection Process

Learning Objectives

Guiding Questions:

- What is included in an interview guide?
- What are behavioral and situational questions?

[4.1: 5 Steps for Designing Your Employee Selection Process](#)

[4.2: The Selection Process - A Practical Guide](#)

[4.3: What are Behavior Based Hires and How Can They Increase Retention](#)

[4.4: HR's Guide to Recruiting Assessments](#)

[4.5: Competencies](#)

[4.6: Behavioral Interview Questions](#)

[4.7: Other Interview Questions](#)

[4.8: Follow Up Questions](#)

[4.9: Legal Considerations When Asking Interview Questions](#)

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