

15.13: Introduction to Methods of Communication

What you'll learn to do: Differentiate between different methods of communication

Words are just the beginning of communication and, to hear people tell it, they're actually a very small part of the message we take in. Don't believe it? Imagine you're hanging out with your teenage cousin, and you ask him if he's feeling happy today. He might respond, "Yeah, sure." But depending on the tone of his voice and his body language, you might not believe him.

Listening and nonverbal cues affect communication as much as the written or spoken word. In this section, we're going to learn how to use listening, verbal communication, and nonverbal communication to your advantage, so you can better understand and be better understood.

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