

## CHAPTER OVERVIEW

### 4: Alternative Dispute Resolution

#### Learning Objectives

- Understand alternative dispute resolution (ADR) methods.
- Learn the benefits and drawbacks of different methods of dispute resolution.

#### Chapter Outline

- [4.1: Introduction](#)
- [4.2: Negotiation](#)
- [4.3: Mediation](#)
- [4.4: Arbitration](#)
- [4.5: Concluding Thoughts](#)

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