

CHAPTER OVERVIEW

1: Operations Management

Business operations are at the heart of sustainability. You cannot become a sustainable business without honestly and critically analyzing your current operations and considering the changes necessary to move toward sustainability. In this chapter, we will explain the three dimensions of sustainability and will provide examples of businesses focused on each dimension. In Chapter 10 of this book, we provide numerous examples of sustainable business practices. The examples here and in Chapter 10 will demonstrate the variety of ways in which a business can pursue sustainability.

[1.1: Sustainable Business](#)

[1.2: Social Impact](#)

[1.3: Environmental Impact](#)

[1.4: Economic Impact](#)

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