

CHAPTER OVERVIEW

2: Human Resources

Integrated, innovative human resource practices are essential in creating a corporate culture that ensures sustainability is valued and maintained at all levels of the organization. Such practices have the ability to generate a significant social, environmental, and economic impact. To achieve a competitive advantage in business, it is imperative for organizations to place high priority on their internal human capital. Chapter 3 examines human resource issues in recruitment and selection, training and development, performance appraisal and feedback, pay and benefits, and labor relations.

[2.1: Recruitment and Selection](#)

[2.2: Training and Development](#)

[2.3: Performance Appraisal and Feedback](#)

[2.4: Pay and Benefits](#)

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