

CHAPTER OVERVIEW

16: Module 6 Readings - Management

16.1: Reading- Managerial Skills

16.2: Reading- What Do Managers Do?

16.3: Reading- Planning

16.4: Reading- Organizing

16.5: Reading- The Organization Chart and Reporting Structure

16.6: Reading- Leadership Styles

16.7: Reading- Controlling- A Five-Step Process

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