

## 27.17: Introduction to Quality Assurance

---

What you'll learn to do: summarize common management techniques used to ensure high-quality goods and services

In this section you'll learn about common quality-management techniques used in the production of goods and services. We'll also discuss the role of national and international quality standards in industry.

### Contributors and Attributions

CC licensed content, Original

- Outcome: Quality Assurance. **Authored by:** Linda Williams and Lumen Learning. **License:** [CC BY: Attribution](#)

---

27.17: Introduction to Quality Assurance is shared under a [not declared](#) license and was authored, remixed, and/or curated by LibreTexts.