

15.11: Introduction to the Control Process

What you'll learn to do: explain the basic control process and monitoring points

Controlling activities and behaviors is a dynamic process, a cycle of repeated corrections. The steps in the control process will be repeated in the course of production activities. The categories of control, based on the perspective of time, include feedback, concurrent, and proactive controls. These use past and present information or future projections to improve an activity. Managers use all of these controls to manage their business.

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