

14.11: Introduction to Barriers to Effective Communication

What you'll learn to do: explain barriers to effective communication

Barriers to communication are things that get in the way of a message being received. They could be physical, such as loud music playing, or emotional, such as when a person is too angry or fearful to listen to what another individual is saying. Culture, language, and social status can also represent barriers to effective communication. Managers need to be aware of barriers and how to overcome them to improve the communication process.

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