

## CHAPTER OVERVIEW

### 6: Operations Management in Manufacturing and Service Industries

- 6.1: Operations Management in Manufacturing
- 6.2: Facility Layouts
- 6.3: Managing the Production Process in a Manufacturing Company
- 6.4: Graphical Tools- PERT and Gantt Charts
- 6.5: The Technology of Goods Production
- 6.6: Operations Management for Service Providers
- 6.7: Producing for Quality
- 6.8: Cases and Problems

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