

## SECTION OVERVIEW

### 5.1: Intrapersonal and Interpersonal Business Communication

#### 5.1.1: Intrapersonal Communication

#### 5.1.2: Self-Concept and Dimensions of Self

#### 5.1.3: Interpersonal Needs

#### 5.1.4: Social Penetration Theory

#### 5.1.5: Rituals of Conversation and Interviews

#### 5.1.6: Conflict in the Work Environment

#### 5.1.7: Additional Resources

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