

1.6.7: Introduction to Working across Generations

What you'll learn to do: Discuss different strategies for talking to individuals from a different generation



We are shaped not only by our DNA but by our times. Imagine how different your priorities and values might be if your formative experience included the New Deal versus Watergate, space exploration versus the World Wide Web, WWII versus 9/11, or Civil Rights versus school shootings.

Our methods of communication—the skills we develop and the tools we use—are also a product of our times and technologies. In this section, we will explore how generational differences manifest in the workplace, both in terms of language used and preferred methods of communication.

Contributors and Attributions

CC licensed content, Original

- Introduction to Working Across Generations. **Authored by:** Nina Burokas. **Provided by:** Lumen Learning. **License:** CC BY: Attribution

CC licensed content, Shared previously

- Generation Gap. **Authored by:** Frantic1892. **Provided by:** flickr. **Located at:** <https://www.flickr.com/photos/nolittlepill/5896338584/>. **License:** CC BY-SA: Attribution-ShareAlike

1.6.7: Introduction to Working across Generations is shared under a [not declared](#) license and was authored, remixed, and/or curated by LibreTexts.

- **13.7: Introduction to Working across Generations** by Nina Burokas is licensed [CC BY 4.0](#). Original source: <https://courses.lumenlearning.com/wm-businesscommunicationmgrs>.