

10.9: Chapter Review Questions

1. What are the key differences between a team and a working group?
 2. At what stage of team development does the team finally start to see results?
 3. What can cause a team to digress to an earlier stage of team development?
 4. What can a team leader do to manage the team's boundaries?
 5. How does managing conflict help a team learn and grow?
 6. What are some strategies to make conflict more productive?
 7. Why are diverse teams better at decision-making and problem-solving?
 8. Why do diverse teams utilize data more often than homogeneous teams?
 9. What are some of the challenges that multicultural teams face?
 10. What are the key sources of cultural intelligence?
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