

## CHAPTER OVERVIEW

### 4: Analyze communication methods in a world of diversity

- 4.1: Taxonomies of Cultural Patterns
- 4.2: Stereotypes, Prejudice, and Discrimination
- 4.3: Combating Bias
- 4.4: Intercultural Communication Competence
- 4.5: 4.5 Building Intercultural Communication Competence Strategies
  - 4.5.1: Foundations of Culture and Identity
  - 4.5.2: Exploring Specific Cultural Identities
  - 4.5.3: Cross-Cultural Teaching - Values
  - 4.5.4: Intercultural Communication
  - 4.5.5: Intercultural Communication Competence
- 4.6: Improving Intercultural Communication Skills
- 4.7: Personality Types and Learning
- 4.8: Verbal and Written Communication Strategies

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