

CHAPTER OVERVIEW

Course Learning Objective #5: Analyze strategies for resolving conflict among employees.

5.1: Conflict in the Work Environment

5.2: Collaboration In And Across Teams

5.2.1: Why It Matters- Collaboration In And Between Teams

5.2.2: Team Communication in the Workplace

5.2.3: Collaborative Projects

5.2.4: Workplace Etiquette

5.2.5: Putting It Together- Collaboration in and across teams

5.3: Training and Evaluating Employees

5.4: Leadership and Conflict

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