

## CHAPTER OVERVIEW

Course Learning Outcome #7: Analyze the fundamentals of the control process.

7.1: Who Are Managers?

7.2: Supervision: Centralization Versus Decentralization

7.3: Functions of Management: Control

7.3.1: Why It Matters- Management

7.3.2: Manager

7.3.3: Management Theory

7.3.4: Planning

7.3.5: Organizing

7.3.6: Leading

7.3.7: Controlling

7.3.8: Putting It Together- Management

7.4: Supervisory Roles in the Control Function

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