

CHAPTER OVERVIEW

Course Learning Objective #4: Identify the major decision making techniques and their formats.

4.1: Make Good Decisions

4.1.1: Chapter Introduction

4.1.2: Understanding Decision Making

4.1.3: Faculty Decision Making

4.1.4: Decision Making in Groups

4.1.5: Chapter Summary and Case

4.2: Problem Solving and Decision Making in Groups

4.3: Process-Based Theories

4.4: Human Resource Management

4.4.1: Chapter Introduction

4.4.2: An Introduction to Human Resource Management

4.4.3: Human Resource Management and Compliance

4.4.4: Performance Management

4.4.5: Influencing Employee Performance and Motivation

4.4.6: Building an Organization for the Future

4.4.7: Talent Development and Succession Planning

4.4.8: Glossary

4.5: Case

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