

## CHAPTER OVERVIEW

Course Learning Outcome #2: Explain the role of the modern supervisor in relation to upper management, unions and governmental regulations.

- 2.1: The Nature of Management
- 2.2: Modern Organizational Design
- 2.3: History of Common Structures
- 2.4: Authority—Establishing Organizational Relationships
- 2.5: Building Organizational Structures
- 2.6: Labor and Management Rights under the Federal Labor Laws
- 2.7: Current Issues - Internal Affairs and Discipline

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