

8.13: Putting It Together- Retail Human Resources

So the structure of the staff from the CEO or president to the cashiers, stockers and maintenance staff are all important and necessary components of a well run retail business. Whether you are managing a single store or are part of a larger national chain store, similar tasks need to be completed on different scales.

Human resources needs to manage all of these positions, job descriptions and employment related details to make sure all of the laws regarding employment are properly followed. Securing a quality workforce is a challenge in this economic environment, with low unemployment. Employers need to be diligent in securing qualified staff, and then providing the support, training and resources to keep them.

This module is one of the most important in the entire course! Once you pick your location (from module 6) and set up shop, your staff will make your business run!

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