

8.11: Why It Matters- Retail Human Resources

Human resources management and structuring a team are huge components of a successful business. As a retail establishment grows larger, these areas become even more relevant.

Making sure to stay current on all changes to employment laws can be a full time job. Creating proper documentation including job descriptions and personnel handbooks is a way to insure that expectations are known as soon as a new employee steps through the door.



This information may seem a little dry compared to some of the other topics in this course, but it is probably one of the most important modules. If your organization plans to grow and continue to add employees, these concepts will be crucial to your success.

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