

CHAPTER OVERVIEW

8: Module 8- Retail Human Resources

- 8.1: Introduction to Attracting the Best Employees
- 8.2: Recruiting Talent
- 8.3: Developing Star Employees
- 8.4: Motivating Employees
- 8.5: Diverse and Inclusive Workforce
- 8.6: Introduction to Legal Issues in Human Resource Management
- 8.7: Laws versus Ethics
- 8.8: Equal Employment Opportunity Law
- 8.9: Employee Health and Safety Laws
- 8.10: Sexual Harassment Laws
- 8.11: Why It Matters- Retail Human Resources
- 8.12: Web Retailing Laws
- 8.13: Putting It Together- Retail Human Resources
- 8.14: Discussion- Retail Human Resources
- 8.15: Introduction to Organizational Patterns of a Retail Business
- 8.16: Organizational Structure and Employee Tasks
- 8.17: Retailer Structures
- 8.18: Divisions of a Retail Business
- 8.19: Introduction to Human Resource Management
- 8.20: Performance Measures
- 8.21: Steps of Human Resource Management
- 8.22: Challenges in Human Resource Management

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