

# The Future is OPEN



BPM 1020 - Maintenance for Residential Property Management  
(Phillips and Roberts, 2021)

## BPM 1020 - MAINTENANCE FOR RESIDENTIAL PROPERTY MANAGEMENT (PHILLIPS AND ROBERTS, 2021)



This text is designed to prepare students to develop and implement maintenance systems for residential properties. Topics include the property manager's role in maintenance; conducting inspections; developing and scheduling maintenance programs; budgeting for maintenance; staffing and contracting; energy management; customer service; government codes and regulations; and safety and security.

