

SECTION OVERVIEW

Unit 1: Diversity Theories, Legislation, and Cultural Competence

Chapter 1: Introduction and Theories

- 1.1: Introduction
- 1.2: An Introduction to Workplace Diversity
- 1.3: Diversity and the Workforce
- 1.4: Diversity and Its Impact on Companies
- 1.5: Challenges of Diversity
- 1.6: Key Diversity Theories
- 1.7: Benefits and Challenges of Workplace Diversity
- 1.8: Recommendations for Managing Diversity
- 1.9: Key Terms
- 1.10: Summary of Learning Outcomes
- 1.11: Chapter Review Questions
- 1.12: Management Skills Application Exercises
- 1.13: Managerial Decision Exercises
- 1.14: Critical Thinking Case
- 1.15: Video: How to Get Serious About Diversity and Inclusion in the Workplace
- 1.16: Video: How to Foster True Diversity and Inclusion at Work (and in Your Community)

Chapter 2: Legislation

- 2.1: Why It Matters: Diversity in the Workplace
- 2.2: Introduction to Legislation
- 2.3: The Law and Discrimination
- 2.4: Anti-Discrimination Legislation
- 2.5: Supreme Court Cases
- 2.6: Interpreting the Law
- 2.7: Introduction to Equal Employment Opportunity
- 2.8: EEO Best Practices
- 2.9: EEO Complaints
- 2.10: EEO Violations
- 2.11: Introduction to Working with a Diverse Workforce
- 2.12: Diversity and Inclusion
- 2.13: Benefits of Diversity
- 2.14: Challenges of Diversity
- 2.15: Introduction to Promoting a Diverse Workforce
- 2.16: Developing a Diverse Workforce
- 2.17: Introduction to Current Diversity-Related Trends
- 2.18: Current Diversity-Related Trends
- 2.19: Putting It Together: Diversity in the Workplace
- 2.20: Discussion: Diversity in the Workplace
- 2.21: Assignment: Develop a Diversity Allies Program

Chapter 3: Understanding Civility and Cultural Competence

- 3.1: Introduction
- 3.2: What Is Diversity, and Why Is Everybody Talking About It?
- 3.3: Categories of Diversity
- 3.4: Navigating the Diversity Landscape
- 3.5: Inclusivity and Civility: What Role Can I Play?
- 3.6: Summary
- 3.7: Career Connection
- 3.8: Rethinking
- 3.9: Where Do You Go From Here?

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