

## CHAPTER OVERVIEW

### Chapter 11: Age, Ability and Appearance

- 11.1: Managing Demographic Diversity
- 11.2: Accommodating Different Abilities and Faiths
- 11.3: The Age Discrimination in Employment Act of 1967
- 11.4: Aging and the Elderly
  - 11.4.1: Introduction
  - 11.4.2: Who Are the Elderly? Aging in Society
  - 11.4.3: The Process of Aging
  - 11.4.4: Challenges Facing the Elderly
  - 11.4.5: Theoretical Perspectives on Aging
  - 11.4.6: Key Terms
  - 11.4.7: Section Summary
- 11.5: Disability
- 11.6: Americans with Disabilities Act
- 11.7: Disability Discrimination
- 11.8: Video: Let's End Ageism
- 11.9: Video: How Do You Define Yourself?
- 11.10: Case Study: EEOC County of Fresno to Pay \$50,000 to Settle Race and Age Discrimination Charges
- 11.11: Case Study: EEOC Sues L'Oreal For Age Discrimination and Retaliation
- 11.12: Case Study: Arthur J. Gallagher to Pay \$40,000 to Settle Religious and Disability Discrimination Lawsuit
- 11.13: Prohibited Employment Policies/Practices
- 11.14: Case Study: Resources for Human Development Settles EEOC Disability Suit for \$125,000

---

Chapter 11: Age, Ability and Appearance is shared under a [not declared](#) license and was authored, remixed, and/or curated by LibreTexts.