

16.1: Focusing on Reaction Rate

Your page has been created!

Remove this content and add your own.

Edit page

Click the Edit page button in your user bar. You will see a suggested structure for your content. Add your content and hit Save.

Tips:

[Drag and drop](#)

Drag one or more image files from your computer and drop them onto your browser window to add them to your page.

[Classifications](#)

Tags are used to link pages to one another along common themes. Tags are also used as markers for the dynamic organization of content in the CXone Expert framework.

[Working with templates](#)

CXone Expert [templates](#) help guide and organize your documentation, making it flow easier and more uniformly. Edit existing templates or create your own.

 [Visit for all help topics.](#)

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